

# Quality Assurance Policy

## ATS AMMO DOOEL Factory for the Production of Small-Caliber Ammunition

**Version: 1.0**  
**Date: 22/04/2025**  
**Approved by: General Manager**

### Our Mission

Our mission is to manufacture high-quality, **safe small-caliber ammunition for civilian, police, and military use**. We are committed to meeting international standards and exceeding customer expectations through continuous improvement, reliability, and operational efficiency.

### Commitment to Quality

We are dedicated to ensuring quality in every aspect of our operations, in the following key areas:

1. **Quality Ownership** – Quality is the responsibility of everyone, from management to production operators.
2. **Compliance with Industry Standards** – All products are manufactured in accordance with:
  - ISO 9001:2015 – Quality Management System
  - CIP Standards – For ballistic and dimensional compliance
  - STANAG/SAAMI Specifications – Where applicable
3. **Product Traceability** – Each product lot undergoes testing, documentation, and is 100% traceable.
4. **Investment in Innovation** – We continuously invest in employee education, cutting-edge technologies, and automated inspection equipment.

## Quality Goals

Each year, we set clear and actionable goals to drive our quality improvement efforts:

- **Defect Reduction** – Achieve a minimum 5% reduction in production defects.
- **Customer Satisfaction** – Enhance customer satisfaction through regular feedback and surveys.
- **Operational Efficiency** – Improve efficiency in the reception, assembly, and final inspection processes.

## Infrastructure and Traceability

We ensure rigorous control of materials and products through the following measures:

- **Raw Material Verification** – All raw materials and components undergo thorough verification before acceptance (SOPs for goods receipt).
- **Digital Record Keeping** – Every step in the production process is digitally recorded and linked to the corresponding batch/lot number.
- **Comprehensive Documentation** – We maintain full documentation for each product, including Ballistic Batch Reports, CIP certificates, and Certificates of Conformity/Analysis (COC/COA).

## Continuous Improvement

We are committed to driving continuous improvement in productivity, procedures, systems, and overall quality through:

- **Internal and External Audits** – Regular audits to assess and enhance our quality management system.
- **Risk Analysis** – Proactive identification and mitigation of potential risks.
- **Lean/Six Sigma Methodologies** – Application of Lean and Six Sigma principles to streamline processes.
- **Feedback from Customers and Partners** – Ongoing collaboration to refine and optimize our offerings.

## Employee Engagement

We empower our employees by ensuring they:

- **Report Non-Conformities and Hazards** – Every employee has the right and responsibility to report quality issues or safety concerns.
- **Access to Training and Resources** – Employees are provided with the necessary tools and training to perform quality work.
- **Management Support** – We support our employees in resolving problems and continuously improving their performance.

## Our Commitment

The Management is fully committed to:

- **Supporting the Quality Management System** – Ensuring the effective implementation and maintenance of the QMS.
- **Compliance with Legal and Regulatory Requirements** – Adhering to all relevant legal and regulatory standards.
- **Transparency and Communication** – Our Quality Policy is publicly available and regularly updated to reflect our ongoing commitment to quality.

General Manager

[Salai Arif]  
17.04.2025

